

EQUALITY AND DIVERSITY

Cymdeithas Tai Clwyd acknowledges Diversity, and is intent on providing a service that can be accessed by all customers.

We will:-

- Ensure that customers receive equal access to services irrespective of age, nationality, race, gender, disability, appearance, religion, ethnic origin, or sexual orientation.
- Ensure all staff are trained on equalities and diversity issues and ensure that they are equipped to deal with customers' needs.
- Offer an interpreting service to all our customers who have difficulty communicating in Welsh or English.
- Provide communication through large print, Braille, on audio tape or other formats as required.
- Ensure that vacant properties which already have adaptations for people with disabilities are allocated to the residents who we believe would benefit most from those existing adaptations.



If you require this document in a different format, e.g. on tape, in Braille, please contact us.

54 Stryd y Dyffryn
DINBYCH
Sir Ddinbych
LL16 3BW

☎ 0345 230 3140
☎ 0345 230 3145
🌐 www.taiclwyd.com
✉ taiclwyd@taiclwyd.com

Uned 8, Gweithdai Penllyn
Heol Aran
Y Bala, Gwynedd
LL23 7SP